





This session

- Is an introduction
 to the new procedures for multi-agency staff, including
 why and how they were produced
- Identifies main changes impacting staff involved in making safeguarding reports (making safeguarding referrals)





This session is not

- In-depth training
- For staff undertaking LA enquiries and investigations
- For staff undertaking the role of Lead Co-ordinator or Lead Practitioner (LA and Health)





Gwent's 3 stepped approach to training:

Implementation

- April 6, 2020
- National training materials available from Wales
 Safeguarding Board via Social Care Wales website

Step 1 (April – October 2020)

 Multi-agency briefing sessions (Delivered by Gwent Safeguarding)





Step 2

 Full day safeguarding courses incorporating the new procedures for those needing to update previous level 2 training attended.

Step 3

- Specific briefings/training for Lead Practitioners, Lead Coordinators, Report Takers in LA and health
- delivered in-house within LA, ABUHB, Police





Wales Safeguarding Procedures

- Produced by Cardiff and the Vale Regional Safeguarding Board, in collaboration with the other 5 Regional Safeguarding Boards, and funded by Welsh Government
- First major collaboration between the 6 Regional Safeguarding Boards since being introduced by the Social Services and Well-being Act (Wales) Act 2014
- National Project Board oversaw production of the procedures; consisted of members of the 6 Regional Safeguarding Boards, Welsh Government and Social Care Wales.



Replace all previous procedures

All Wales Child Protection Procedures 2008

Wales Interim Policy & Procedures for the Protection of Vulnerable Adults from Abuse 2010 (updated 2013)





The Wales Safeguarding Procedures are not available in print format. They are only available **digitally**...

Free App



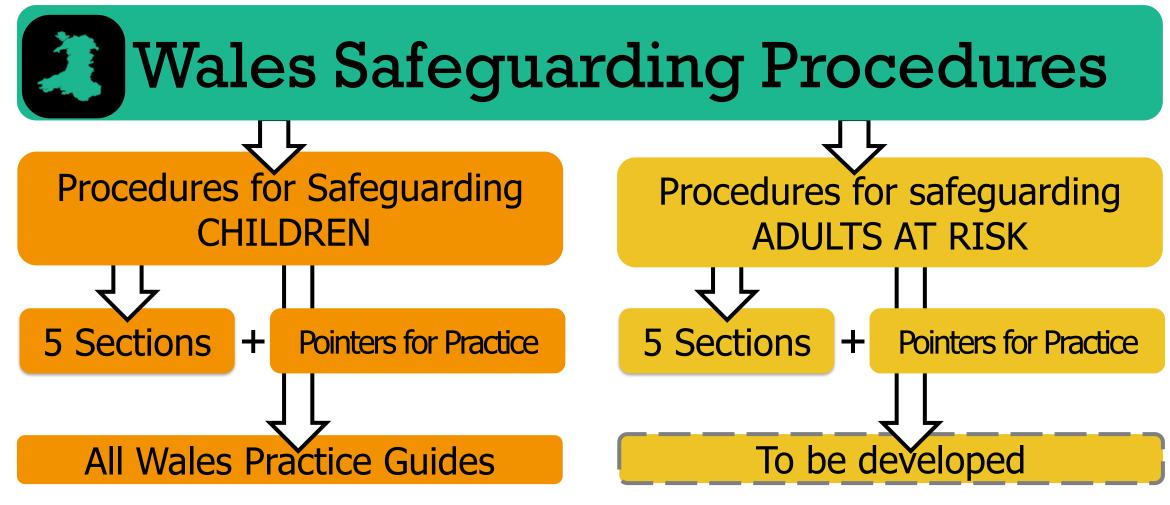


Website

<u>safeguarding.wales</u> <u>diogelu.cymru</u>













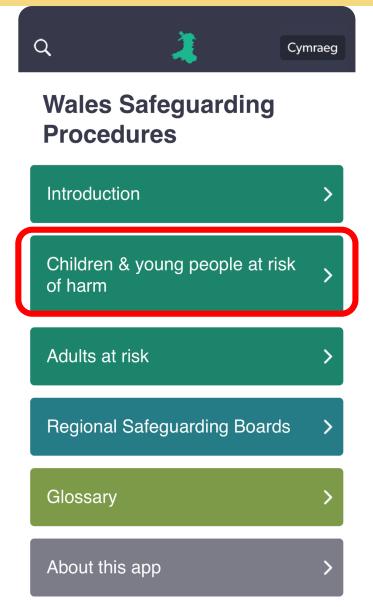
Choose language English / Welsh **Search** for a word or topic

Glossary of **terminology**

Introduction / background to the Wales Safeguarding Procedures Procedures for Safeguarding Children and Young People Procedures for Safeguarding Adults at Risk All Regional Safeguarding Board websites

Includes **email** to report any issues

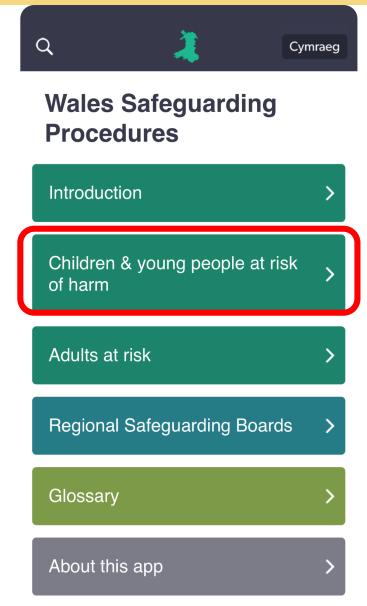


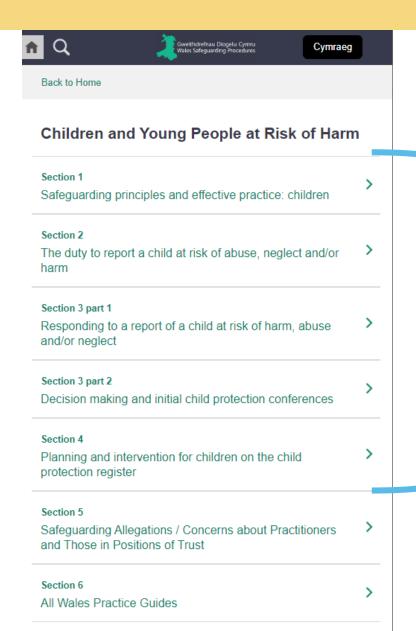


Procedures for Safeguarding Children & Young People at risk of harm







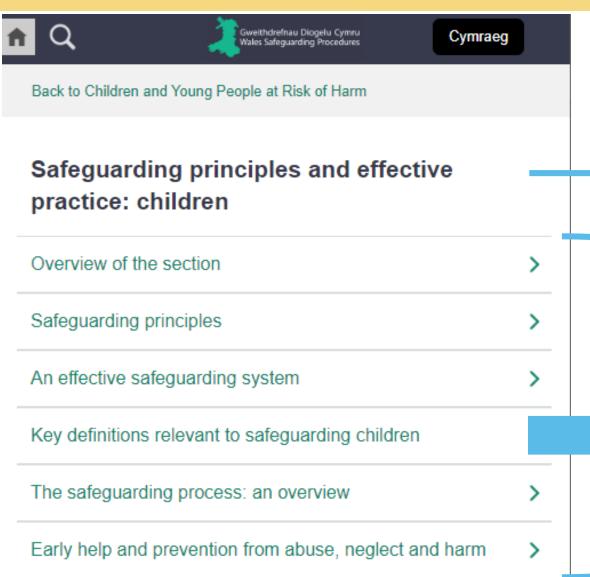


Sections 1-4: Safeguarding Procedures for Children and Young People





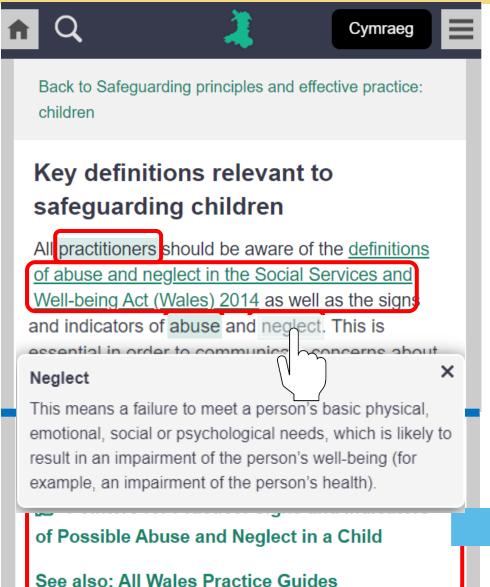




Section 1 Details roles, responsibilities and expectations...







...and provides further resources and information...

...with external links

...highlighted terminology

... and **Pointers for Practice**











Cymraeg

Pointers for Practice: Signs and Indicators of Possible Abuse,
Neglect and Harm In a Child

Abuse and neglect may be the result of a specific incident or ongoing or repeated abuse and neglect that has a progressively negative impact on the health and wellbeing of the child or young person and can lead to negative outcomes in adulthood. The maltreatment may result from one issue such as parental alcohol or drug misuse or an accumulation of family circumstances and stressors, such as lone parenting, domestic

Emotional Abuse and Neglect

(Possible indicators taken from: https://www.nice.org.uk/guidance/CG89/chapter/1-Guidance#physical-features Descriptions: NSPCC, Horwath 2007 and 2013) (Accessed 29/7/2019)

Pointers for Practice

Information, guidance and additional resources on **how** to safeguard





Section 3 part 1

Responding to a report of a child at risk of harm, abuse and/or neglect

Section 3 part 2

Decision making and initial child protection conferences

Section 4

Planning and intervention for children on the child protection register

Section 5

Safeguarding Allegations / Concerns about Practitioners
and Those in Positions of Trust

Section 6

All Wales Practice Guides

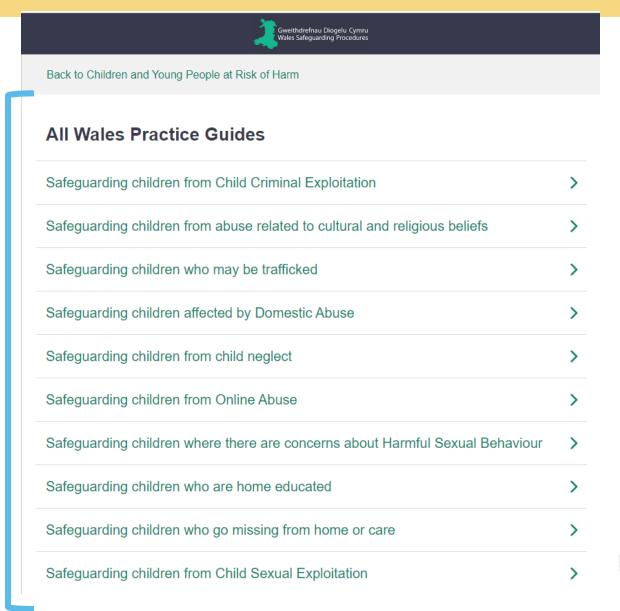
Section 6:

All Wales Practice Guides





Detailed guides on **specific types** of abuse, neglect and harm







You may wish to pause the presentation here to download the app or open the website and familiarise yourself with the sections and features of the Wales Safeguarding Procedures.

www.safeguarding.wales

App search: Wales Safeguarding Procedures



Practitioner

BLANKET TERM to describe <u>anyone</u> who, through their work, has contact with children:

- in **paid employment** (temporary staff, students, trainees, casual staff, agency staff, personal assistants under the direct payment scheme, etc.)
- unpaid workers / carers
- volunteers
- self-employed workers
- a person **contracted** to provide services





Ensure practice accurately reflects statutory guidance

- Social Services and Well-being (Wales) Act 2014 Part 7
 Safeguarding
- Working Together to Safeguard People
- Code of Practice under Part 10 of the Social Services and Well-being (Wales) Act 2014
- Other relevant legislation, guidance and protocols





Ensure process and practice are standardised across all agencies

consistent approach
consistent systems
consistent processes
consistent terminology





Provide clear expectations for safeguarding practice by...

- Helping practitioners to apply legislation and statutory guidance by explaining what their responsibilities are and how to meet them
- Encouraging reflective practice with a significant shift from prescriptive procedures to an emphasis on using professional judgement
- Strengthening and clarifying the procedures everyone must follow to adhere to and apply legislation and guidance

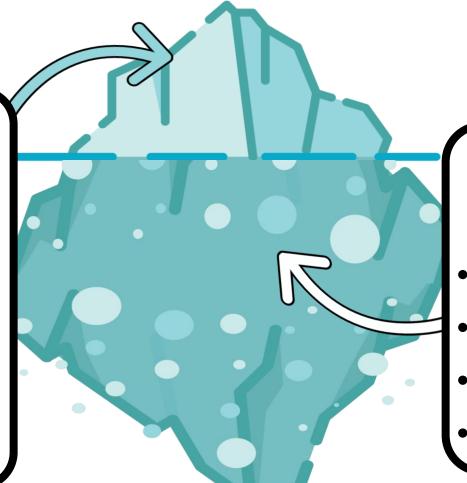


Change in Ethos

Before

"Tip of the lceberg"

- Evident signs & symptoms
- Specific concerns
- Superficial impact
- Non-specific outcomes



Now

"Below the Water"

- root causes
- patterns of behaviour
- motivation and ability
- meaningful outcomes

Change in Approach

Focus → **Service**

Children at risk seen as 'objects of concern'

Safeguarding a process done **to them -** 'doing an investigation' 'completing enquiries' 'case number'

Enquiries undertaken without considering the child's particular needs

Focus → Child

Engaging with the child, carers and family

Enabling them to know what difference can be made to their lived experience

Enquiries achieve **meaningful improvement** to their circumstances





Child-Centred Approach

to safeguarding children and young people





Early Intervention Engagement Co-production Daily Lived Experience Advocacy

Consent

In line with Part 2 SS&WA a child centred approach is required.

This is **all new** in terms of increased **focus** (from old procedures) in safeguarding.





Early Intervention

Engagement

Co-production

Daily Lived Experience

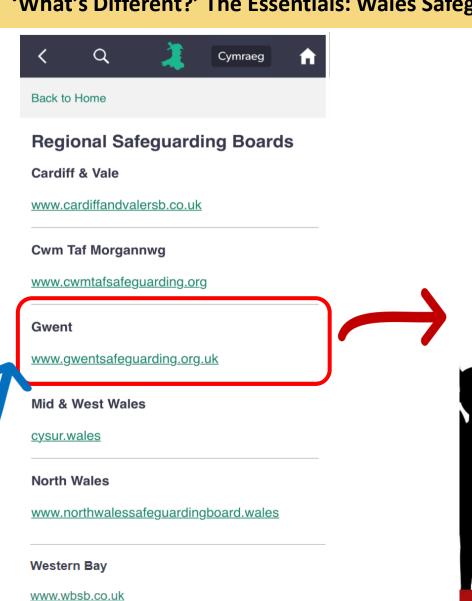
Advocacy Consent Change in emphasis to a **pro-active approach** that focuses on reducing the need for safeguarding enquiries and intervention by

- delaying and preventing the **need** for care and support
- working with children and their families to avoid situations that are likely to lead to abuse, neglect and harm
- identifying and addressing emerging concerns before they escalate





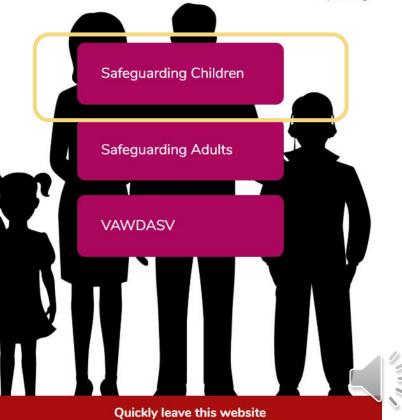






Skip to Content

Cymraeg







Welcome to Safeguarding Children in Gwent

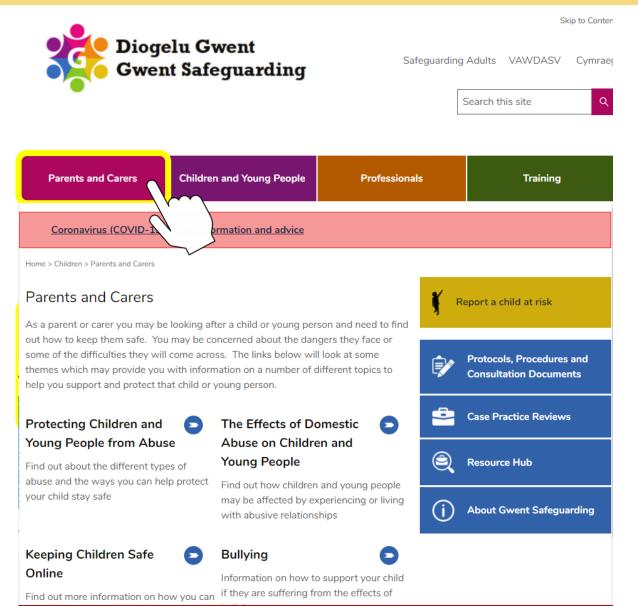




Local Authorities must provide an **Information, Advice and Assistance Service (IAA)** that:

- proactively promotes early intervention and prevention
- emphasises advocacy and co-production
- provides the public with information and advice to prevent escalation of difficulties to situations that require more intensive, specialist intervention.





Information - help a person make an **informed choice** about their wellbeing.

Advice - work co-productively with a person to explore options, ensure they understand what is available to them, and actively involve them in making decisions about what matters to them and the personal outcomes they wish to achieve.

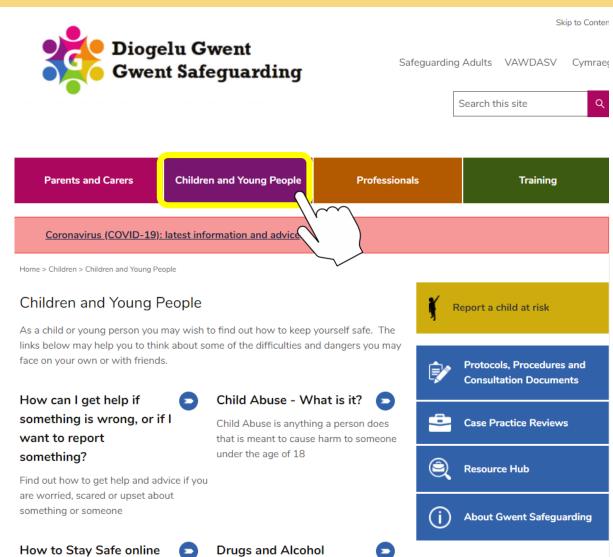
Assistance - **take** action with the person to access care and support, or a carer to access support.



Top tips on how to stay safe online, info

and advice on topics such as:

'What's Different?' The Essentials: Wales Safeguarding Procedures | Children's Services



Information including the different types

of drugs and their effects, the law and

cyberbullying, sexting, gaming and much advice on how to manage peer pressure.

Information - help a person make an **informed choice** about their wellbeing.

Advice - work co-productively with a person to explore options, ensure they understand what is available to them, and actively involve them in making decisions about what matters to them and the personal outcomes they wish to achieve.

Assistance - take action with the person to access care and support, or a carer to access support.





Safeguarding Adults VAWDASV Cymraec

Report a child at risk

Protocols, Procedures and

Consultation Documents

Case Practice Reviews

About Gwent Safeguarding

Resource Hub

Search this site

Training

Skip to Conten

Parents and Carers Children and Young People Professionals Coronavirus (COVID-19): latest information and advice

Home > Children > Professionals

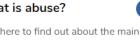
Professionals

The following pages contain information for professionals and volunteers who may come into contact with children, their families and adults at risk during the course of their work. Each page will provide more information on the headline topic.

Whilst the topics covered are the most common you may encounter, there will be others that are covered within different parts of this website such as Protocols, Procedures and Consultation Documents or the Resource Hub.

You may also find it helpful to look in the Children and Young People section or the Parents and Carers section to see what specific information is tailored for the people you are working with.

What is abuse?



Click here to find out about the main forms of abuse: physical abuse, emotional abuse, sexual abuse and neglect as cited within the All Wales Child Protection Procedures 2008 along with other types of abuse that may involve one or more of

Keeping Children Safe Online

The majority of information on the net about Esafety is tailored either for children and young people or parents and careers. Professionals should find these links

Report a child at risk

Safeguarding is everybody's responsibility.

Everyone has a duty to be alert to concerns about the abuse and neglect of children and young people and know to whom they should report their concerns.

If you are worried that a child or young person is being abused or neglected you must report your concerns to your local Information, Advice and Assistance Service below:

Blaenau Gwent

Tel: 01495 315700

Email: DutyTeam@blaenau-gwent.gov.uk

Caerphilly

Tel: 0808 100 1727

Email: contactandreferral@caerphilly.gov.uk

Monmouthshire

Tel: 01291 635 669

Email: ChildDuty@monmouthshire.gov.uk

1633 656656

ail: children.duty@newport.gov.uk

Torfaen

Tel: 01495 762200

Email: socialcarecalltorfaen@torfaen.gov.uk

After 5pm and on weekends and bank holidays please contact the South East Wales Emergency Duty Team on 0800 328 4432.

If you think a child or young person is in immediate danger then contact the Police on 999

A copy of the Multi-Agency Referral Form (MARF) is available to download here.

If you are concerned about an adult at risk visit the Report an Adult at Risk page.



Report a child at risk

Useful Links



Multi-Agency Referral Form







Early Intervention

Engagement

Co-production

Daily Lived Experience

Advocacy Consent actively engage the child and family in determining best way to meet needs

collaborate with children and families as full partners

balance involving child in design and delivery, and ensuring best interests are met

support them to access opportunities for personal change and growth

assist them to manage risks to maximise their choice and control over their lives



Early Intervention Engagement

Experience

Advocacy Consent

- partnership working with individuals, families, carers, groups and communities
- **Co-production** positive risk-taking (Support people to participate in decision-making processes)
 - potential of individuals to use their personal strengths and resources to achieve change





Early Intervention

Engagement

Co-production

Daily Lived Experience

Advocacy Consent

Clear understanding of:

- what a day in their life is like
- their feelings about their day
- what they want to change
- what matters to them
- what they wish to achieve
- their personal outcomes





Early Intervention Engagement Co-production

Daily Lived Experience

Advocacy Consent

- assessment is more precise and child-focused
- identifies the impact/s
- gains a much clearer account
- evidence of the specific ways the abuse or neglect is affecting the child



Engagement

Co-production

Daily Lived Experience

Advocacy

Consent

Aim - provide child with a **voice**.

"Attendance alone **is not participation** or giving the child a voice."

Children are **entitled** to an **active offer** of advocacy

Not a "one off" - must be considered at all stages of process





Engagement

Co-production

Daily Lived Experience

Advocacy

Consent

Additional clarity around the issue of consent

Engaging children in the process **as early as possible** ensures their wishes and feelings are taken into consideration.

Where a child is otherwise deemed 'Gillick competent' they should be consulted and consent obtained to avoid marginalising their voice.





Engagement

Co-production

Daily Lived Experience

Advocacy

Consent

Consent of **Parent/Carer**:

The **overriding consideration** is the **best interests of the child** at risk of harm.

Practitioners should try to get consent from the parent(s)/carer of the child, unless it would increase the risk of harm to the child.





Engagement

Co-production

Daily Lived Experience

Advocacy

Consent

GDPR describes exceptional circumstances that **allow** personal information to be shared **without consent** –

includes preventing abuse or serious harm to a child

Practitioners are encouraged throughout the procedures to **use 'their judgment'**

Practitioners should **discuss** whether it is appropriate to get consent from the parent(s)/carer with their agency's Designated Safeguarding Person (DSP)





Engagement

Co-production

Daily Lived Experience

Advocacy

Consent

Possible reasons for **not seeking** parental consent:

- it would place the child at further risk
- the child could be threatened / coerced into silence
- important evidence could be destroyed / lost
- the parent is the alleged abuser
- the child in question is 'competent' and does not want the parent to be involved at that stage
- it is in the public interest

If you decide *not* to seek parental consent, you **must record your reason** for this decision, and **include details** in your report to social services



You may wish to pause the presentation here look at the information regarding Consent in Section 2 of the procedures

Section 2 > The duty to report a child at risk of abuse, neglect and/or harm > **Seeking consent to a report**



Terminology some new, some updated





Types of Abuse

New Financial Abuse

- stealing money / personal property
- not meeting care and support needs provided for through allowances / grants

Emotional Abuse

The ongoing emotional abuse of a child, including deliberately trying to scare or humiliate a child or isolating or ignoring them.



Emotional Neglect

includes not saying anything kind, expressing positive feelings or congratulating a child on successes, not showing any emotions in interactions with a child.

New Identity Neglect

not recognising or addressing the child or young person's needs in terms of (for example) culture, religion, gender identity and sexuality.





Adverse Childhood Experiences (ACEs)

Practitioners are **expected to thoroughly assess** the impact Adverse Childhood Experiences (ACES) could have upon the **parental capacity** to meet the needs of the child/young person.





Designated Safeguarding Person (DSP)

Refers to the person within your organisation who:

- is available to discuss safeguarding concerns
- should be consulted as to whether to raise a safeguarding concern with the local authority
- will manage any immediate actions required to ensure the individual at risk is safe from harm





The term 'Make a Referral' is no longer used, and has been replaced with:

Make a Report





Duty to Report

Greater emphasis and clarity on <u>everyone's</u> responsibility to make a report whenever there are safeguarding **concerns** or **suspicions**.

Explains and clarifies that

- relevant partners of the local authority have a statutory (legal) duty to report and who they are.
- anyone who is not a 'relevant partner' must still report any safeguarding concerns in the same way





All practitioners have a responsibility to report any concerns raised by the general public, in both their work and private lives:

- When a member of the public tells a practitioner in their professional capacity about concerns
- When a neighbour, family member, friend, or acquaintance of a practitioner talks about concerns.
- Practitioners must not leave it to the member of public to contact social services, or just advise the person to contact social services directly.
- If a member of the public discusses their safeguarding concerns with a practitioner, either in their professional capacity or in their private life, the practitioner has a duty to report the concerns to social services.





Section 5

Safeguarding Allegations / Concerns about Practitioners and Those in Positions of Trust





- Increased scope of who is included
- Stronger emphasis on duty to report
- Increased scope of when to follow
- Stronger emphasis on how such allegations / concerns are handled to ensure a fair, consistent, timely process
- Stronger emphasis on whistle blowing policies





Increased scope of who is included

- Any practitioner whose work brings them into contact with children
- Individuals with caring responsibilities for children in need of care and support, and their employment or voluntary work brings them into contact with children
- People in a Position of Trust





Person in a Position of Trust

A person is in a position of trust if **the work** they do, or the **nature of the service** they provide, means that they:

- are likely to have contact with children as part of their employment or voluntary work
- have a position of trust, authority, power or influence as perceived by the child
- are expected to safeguard the interests of children





Stronger emphasis on duty to report

- Concerns about the conduct or behaviour of a practitioner / person in a position of trust <u>must</u>
 be reported to social services or the police
- Includes private life concerning behaviour of a friend, family member or neighbour who is also a practitioner / person in a position of trust, must be reported to social services or the police





Increased scope of when to follow

Whenever there are concerns or allegations

- of abuse, neglect or harm made against those whose work, either in a paid or voluntary capacity, brings them into contact with children
- that a person is unsuitable to work with children





"Unsuitable to Work With"

A practitioner may be considered **unsuitable to work with children** if:

- Are/were subject of criminal procedures that indicate a risk of harm
- Caused harm or possible harm to any child and they may pose a risk in their working, volunteering, or caring environment
- Behaved in their personal life in a way that could put children at risk
- Behaved in a way that undermined the trust they have through their position
- Caring responsibilities for a child who is subject to Safeguarding Procedures





Stronger emphasis on **how** such allegations / concerns are handled to ensure a **fair**, **consistent**, **timely** process

Stronger emphasis on **whistle blowing policies**, including ensuring all organisations have a whistle blowing procedure, including for **volunteers**.





Can be run **in tandem** with, or **in isolation** from, the Wales Safeguarding Procedures for Children and Young People

Procedures for responding to safeguarding allegations / concerns about practitioners and those in positions of trust

Focus is on a **practitioner**or person in a position of trust
who is suspected of **causing** abuse,
neglect or harm

Wales Safeguarding Procedures

Focus is on a child at risk of experiencing abuse, neglect or harm

Internal protocols

Internal process by employer





Outcome Professional Strategy Meeting

Substantiated

sufficient evidence to prove the allegation

Unsubstantiated

there is **insufficient evidence** to prove or disprove the allegation

Unfounded

person making allegation **misinterpreted** the incident, was **mistaken** about what they saw, or was **not aware** of all the circumstances

Deliberately invented / malicious

clear evidence to prove the allegation is entirely false and there has been a deliberate act to deceive



A new Regional Protocol has recently been ratified.

- This protocol sets out the arrangements for responding to safeguarding concerns about those whose work, either in a paid or voluntary capacity, brings them into contact with children or adults at risk.
- It also includes individuals who have caring responsibilities for children or adults in need of care and support and their employment or voluntary work brings them into contact with children or adults at risk.
- This protocol supports agencies' own internal disciplinary procedures and provides guidance to deal appropriately with any concerns or allegations of professional abuse or neglect and to ensure that all allegations of abuse made against staff or volunteers working with children, young people and adults at risk are dealt with in a fair, consistent and timely manner.
- Safeguarding children in education: handling allegations of abuse against teachers and other staff is currently being updated





You may wish to pause the presentation here look at Section 5

- How to make a report about a practitioner what to do / not do
- What to do if an allegation is made against you
 your rights and what to do / not do



Report Maker

Any practitioner or member of the public who reports safeguarding concerns to social services.

The Wales Safeguarding Procedures clearly **describe** both their **role and expectations**.

Changes are minimal because Duty to Report (as introduced in the Act in 2014) was already operationalised in practice



Report Taker

The **social services practitioner** who receives the report, completes initial checks and establishes whether immediate action is required

The Wales Safeguarding Procedures clearly describe both their role and responsibilities.





S47 Enquiries

- Local Authorities have a statutory duty under S47 of the Act to undertake enquiries following receiving a report about a child
- Local Authorities can delegate enquiries, but still have the **statutory duty** to ensure they are carried out competently
- Procedures includes specific guidance on what should be covered as part of S47 enquires





S47 Enquiries

Greater emphasis on

- analysis of information
- issues affecting the health and wellbeing of the child and quality of their daily lived experience
- wishes and feelings of the child, the strengths/protective factors identified
- consideration of social-economic factors and adult orientated issues impacting on parenting capacity.





S47 Enquiries

THE CHILD MUST BE SEEN THE SAME DAY IF:

- Reported to have sustained a physical injury
- Has disclosed physical and/ or sexual abuse and is to be returned to the situation that may place them at risk
- Is already subject to a Child Protection Care and Support Plan
- The child is abandoned
- Is suffering from severe neglect or other severe health risks





Three determinations (outcomes) to S47 enquiries:

- Concerns of significant harm not substantiated
- Concerns of significant harm are substantiated, but child is not at continuing risk of significant harm
- Concerns substantiated, and the child is judged to be experiencing or at risk of abuse, harm or neglect

While these remain unchanged, there are some changes to the actions following on from these - details can be found in the 'What's Different: Quick Guide'



CHILD PROTECTION CONFERENCE

The new procedures:

- state that all practitioners and agencies invited to attend a child protection conference must submit a written report
- outline the information participating agencies must provide
- outline the decision making process at child protection conference





The term 'Child Protection Plan' is no longer used and has been replaced with:

Care and Support Protection Plan





Planning and Intervention for Children on CP Register

- New procedures encourage participation by all practitioner members in core group – if unable to attend a core group meeting practitioners should provide a report
- Procedures highlight the importance of parents/ carer's actively engaging in core group and supporting implementation of the plan





Planning and Intervention for Children on CP Register

- Section 4 contains good practice tips for achieving co-production with children/ families
- The new procedures introduce questions to support development of the Care Support Protection Plan
- See 'What's Different: Children Safeguarding -Quick Guide to Key Changes' p9)





Care and Support Protection Plan Coordinator

- named social worker with practitioner responsibility for the case - actively engages with the child
- responsible for coordinating the preparation, completion, review, delivery and revision of the plan
- should be assigned to each child whose name is placed on the child protection register
- must be employed by social services, registered with Social Care Wales and have appropriate qualifications, training and experience to undertake the role



Effective Safeguarding Practice

It is expected that **every person** in contact with or working with children at risk, their carers, and their families:

- understands the safeguarding process
- understands their role and responsibilities to safeguard
- is familiar with and follows their organisation's procedures and protocols for safeguarding





Effective Safeguarding Practice

- is alert to indicators of abuse and neglect
- has access to and complies with the Wales Safeguarding Procedures
- knows when and how to report any concerns
- works co-operatively with the child at risk, carers and families
- is committed to fully **co-operating** with all other agencies in the interests of safeguarding children at risk of abuse and neglect.





Practitioner Needs

Recognition that for you to be able to apply an effective safeguarding system, you need:

- the necessary knowledge and skills All practitioners should be trained to a level that is conducive to their role and responsibilities.
- to be supported by Managers and Regional Safeguarding Boards.
- a working environment that leads to an effective safeguarding system





Practitioner Needs

- to be able to use your professional judgment
- to have direct access to advice about any concerns about a child
- to be able to operate in a multi-agency and cooperative way
- to be able to access professional strategic leadership which supports you





Next Steps ...





Things to Consider...

- How will you access, use and embed the Wales Safeguarding Procedures (if not done so already)?
- What aspects of the procedures are especially relevant / essential to the current way of working during COVID-19?
- Moving forward, what other aspects of the procedures might be significant to your work/ practice?
- What aspects of your work (if any) may need to adapt to this way of working? How might this be done?





Please provide your feedback

Gwent Safeguarding Partnership would greatly appreciate your feedback on this resource, including whether you found it useful, etc.

A short evaluation form can be found on our website adjacent to the link to this video and should only take 5 minutes to complete.





If you have any questions or wish to discuss aspects in relation to the new procedures, please contact your agency's or team's WSP **'Champion'**

NB: This will normally be someone in your team identified as a procedures 'Champion', who attended Gwent Safeguarding WSP briefing session, and who facilitated cascading/disseminating this presentation and the 'Quick Guides to Key Changes'.